

Re: Ultratec's Petition on CapTel - Docket 98-67

As a person who has experienced CapTel, I am sending these comments to support Ultratec's petition to the FCC on the offering of CapTel service. I have had the opportunity to experience CapTel calls, and can tell you first hand the impact it has made on my ability to use the telephone.

If this is not recognized as part of TRS, I am not sure how I could live without my preference of equal communication access by using CapTel. I love being able to hearing someone else's voice and yet be able to read to understand what the person was saying. I used it all the times, love being able to talk with my girls and not feel stupid not understanding what they were saying. The accuracy of the CapTel is unbelievable. Sure, there are some mistakes but very insignificant to the communication flow. I have not use the Relay system since I been using the CapTel. I dont even want to go back to it if I dont have to. I dont understand why someone would force me to use a second grade service when the CapTel service is superior. I sure definetly want to see the CapTel as part of the TRS service. CapTel was so important to me during one week when my father required emergency care and I was able to commuicate with important people faster and efficiently without undue hardship I would have face if I was using the TRS.

In closing, CapTel should be recognized by the FCC as a reimbursable TRS service.

Please make sure it is within your power to provide equivalent communication access to people like me who want to use the CapTel. Thank you.